



The Public Service Commission State of South Carolina

Jocelyn Boyd
Chief Clerk/Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

✓ 290488
COMMISSIONERS
Comer H. "Randy" Randall, Third District
Chairman
Florence P. Belser, Second District
Interim Vice Chairman
John E. "Butch" Howard, First District
Thomas J. "Tom" Ervin, Fourth District
Swain E. Whitfield, Fifth District
Justin T. Williams, Sixth District
G. O'Neal Hamilton, Seventh District

Administrative Department
Phone: (803) 896-5100
Fax: (803) 896-5246

February 19, 2020

Henry and Rio McDonald

Columbia, SC

Dear Henry and Rio McDonald,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Feb 19 20, 07:16a

State Farm

8037882150

p.1

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5193

Fax: 803-896-5193

www.psc.sc.gov

Save as PDF file and Email form

to: contact@psc.sc.gov

* Required Fields

Letter of Protest
Docket No. 2019-281-S

Date: *

Protestant Information:

Name *

Henry + Rio McDonald

Mailing Address *

City, State Zip * Columbia, SC

Phone

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

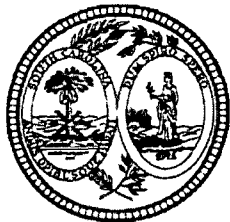
I am strongly opposed to Palmetto Utilities' request for a sewer rate hike. Any increase to my sewer bill would impose an undue burden and create a financial hardship. Further, any increase to my sewer bill would be unfair when considering that my usage has not increased.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony?

Yes, I wish to appear at a hearing in this proceeding and offer sworn testimony.

Signature Required:

ACCEPTED FOR PROCESSING - 2020 February 20 8:25 AM - SCPSC - 2019-281-S - Page 2 of 4



The Public Service Commission State of South Carolina



COMMISSIONERS

Comer H. "Randy" Randall, Third District
Chairman
Florence P. Belser, Second District
Interim Vice Chairman
John E. "Butch" Howard, First District
Thomas J. "Tom" Ervin, Fourth District
Swain E. Whitfield, Fifth District
Justin T. Williams, Sixth District
G. O'Neal Hamilton, Seventh District

Jocelyn Boyd
Chief Clerk/Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

Administrative Department
Phone: (803) 896-5100
Fax: (803) 896-5246

February 19, 2020

Robert Quackenbush MSG, USA (Ret.)

Blythewood, SC

Dear Robert Quackenbush, MSG, USA (Ret.),

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Tuesday, February 18, 2020 12:47 PM
To: Latimer, Becky
Subject: FW: [External] Palmetto Utilities, Inc.

From: [REDACTED]
Sent: Saturday, February 15, 2020 9:10 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Palmetto Utilities, Inc.

Good Day,

I received a letter in the mail of a "proposed" rate increase in "Residential monthly charge per single-family house, condominium, villa, or apartment unit". The "proposed" rate increase will cost every customer another \$14.50 each month.

All I want to know is what this company does with the monies that they are paid every month. I NEVER see anyone, truck, or car. I have tried to call their office and email them. I have never received any response outside of a monthly bill, which is paid every month.

Please help me understand what we are paying them to do.

Thank you,

Robert Quackenbush
 MSG, USA (Ret.)

Blythewood, SC